COMMUNITY LIVING
Stormont County

SATISFACTION SURVEY- 2012
FOR
INDIVIDUALS SUPPORTED

Thank you for participating in C.L.S.C.'s Consumer Satisfaction Survey. Please insert the completed survey in the self-addressed stamped envelope provided and return it at your earliest convenience.

QUESTIONS	YES	NO
1. I am aware of who I can speak to if I have an issue. (Who in Management)		
2. Community Living – Stormont County staff, listen to me and what I have to say. (opinions)		
3. I feel staff and management answer my questions quickly.		
4. Community Living – Stormont County helps me be more independent.		
5. I make my own choices.		
6. I have goals for the future.		
7. I am learning to speak up for myself.		
8. My activities are meaningful to me.		
9. I feel like part of the community.		
10. I feel safe at Community Living – Stormont County.		
11. Community Living – Stormont County's buildings are easy for me to get around in.		
12. I like Community Living – Stormont County.		
COMMENTS:		

ARE YOU AWARE OF YOUR RIGHTS and are they being RESPECTED?	YES	NO
• Right to be safe and free from abuse.		
• Right to have relationships.		
• Right to privacy.		
• Right to say "NO".		
• Right to make choices.		
• Right to be treated with respect and dignity.		
• Right to grow and learn.		
• Right to self-advocacy.		
• Right to risk.		
• Right to Accessible Services.		
• Right to be proud of who I am.		
• Right to Dream.		
• Right to Live in and be a part of my community.		
• Right to freedom of movement.		
• Right to make a complaint		
• Right to have a personal support plan and to be a part of making that plan.		
COMMENTS:		

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